

RESOURCE GUIDE



Office of
Mental Health



Wyoming County

This resource guide includes information about where you can find help in your local community. All the programs and services listed below allow you to self-refer and some may offer walk-in appointments.

Crisis Services & Support

988 Suicide & Crisis Lifeline

Call 988/Text 988
Chat: [chat.988lifeline.org](https://www.988lifeline.org)

WNY Law Enforcement Helpline

Support to law enforcement members and their families.
716-858-2677
Call 24/7 for support and intake forms
www.wnylawenforcementhelpline.org

Veterans Crisis Hotline

Confidential support for veterans.
Call 988, and choose option "1" for veterans.
Text: 838255 or chat online
www.veteranscrisisline.net/get-help-now/chat/

East House - Affinity Place Warmline

Warm-line staffed 24/7 by peer mentors to provide support and somebody to talk to.
585-563-7470—Call 24/7 for support

NYS Domestic and Sexual Violence Hotline

Hotline 1-800-942-6906
Text 1-844-997-2121
Chat: [opdv.ny.gov](https://www.opdv.ny.gov)

Wyoming County Crisis Line

24 Hour Crisis Hotline
585-283-5200

Rochester Psychiatric Center Mobile Crisis Team (Adult)

Call direct at 585-241-1812, option 2
Hours: Monday-Fri 8-4, *no holiday/weekend coverage*

Mental Health Treatment & Rehabilitation

Spectrum Health and Human Services

Provides mental health treatment services.
34 North Main Street, Warsaw, NY 14569
585-786-0220—Dial 2 for new client intake
Hours: Monday 8:30am-7pm, Tuesday/Wednesday 8:30am-6pm, Thursday-Friday 8:30am-4:30pm
Call to complete intake assessment and to find appointments and location

East House – Affinity Place

No fee, short-term, peer run residence for times of crisis
269 Alexander St., Rochester, NY 14607
585-563-7083; Or email Affinityplace@easthouse.org
Hours: 24/7
Ages 21+ with a serious mental illness diagnosis experiencing a psychiatric crisis.

Clarity Wellness Community - Warsaw Clinic

Provides outpatient and community based services.
39 Duncan Street, Warsaw, NY 14569
585-786-0190
Hours: Monday/Wednesday 8am-5pm; Tuesday/Thursday 8am-8pm; Friday 8am-4:30pm

Peer Support Services

Peers Together of Wyoming County

Provides advocacy, support groups, social club, thrift store, warm line, and a transportation program.
27 West Buffalo St., Warsaw, NY 14569
585-786-0992
Hours: Monday-Friday 8 am to 4 pm

Independent Living of Genesee Region

Assists with connections for people w/ disabilities.
319 W. Main Street, Batavia, NY 14020
585-815-8501

WNY Independent Living - Peer Connections

Peer support services to individuals and families related to mental health and substance use. Also offers groups.
716-836-0822 ext 336
Hours: Monday-Friday 8:45 am-4:45 pm.
www.wnyil.org/agencies/mental-health-peer-connection/

Addiction or Substance Use Treatment and Support

Spectrum Health and Human Services

Provides Substance Use/Addiction/MAT services.
34 North Main Street, Warsaw, NY 14569
585-786-0220—Dial 2 for new client intake
Hours: Monday 8:30am-7pm, Tuesday/Wednesday 8:30am-6pm, Thursday-Friday 8:30am-4:30pm Call to complete intake assessment

Delphi Rise

24/7 Open Access Clinic
72 Hinchey Rd, Rochester, NY 14624
585-467-2230
Provides on-demand substance abuse evaluations and referrals.

WNY Opioid Addiction Treatment MAT Hotline

Call 24/7—716-463-6222
Quick Access to Medication Assisted Treatment for adults using opiates

Alcoholics Anonymous (AA)- Livingston Intergroup

585-281-0108
Call 24/7 for information on groups held in your area.

Narcotics Anonymous (NA)- Finger Lakes Region

315-847-3842
Call 24/7 for information on groups held in your area.

OASAS 24-Hour Hopeline

24/7 helpline for substance use and gambling concerns.
1-877-846-7369 or text 467369

Never Use Alone

Nationwide service where operators with lived experience remain with the caller while using and oversee that the person uses safely.
877-696-1996 Call 24/7/365

Naloxone NOW:

Text "NARCAN" to 21000 to arrange for delivery.

Other Services

Wyoming County Department of Social Services

Assists with SNAP, Medicaid, Temporary Assistance, HEAP, Adult Services, and other services.
466 North Main Street, Warsaw, NY, 14569
585-786-8900, Fax: 585-786-8927
Hours: Monday-Friday 8:30am-4:30pm

Wyoming County Single Point of Access (SPOA)

Assists individuals with linking to services in the community such as treatment, housing, educational/vocational, etc.
460 N. Main Street, Warsaw, NY 14569
585-786-8871—Fax:585-786-8874

Health Homes of Upstate New York (HHUNY)

Care management services for Medicaid recipients.
1-855-613-7659
Visit www.hhuny.org/about/where-we-are/
Or email referrals@hhuny.org or askhhuny@hhuny.org

RESTORE Sexual Assault & Domestic Violence Services for Wyoming County

24/7 Hotline 585-546-2777

Wyoming County Community Action

Provides assistance for families in need. Availability of items based on donations received includes clothing, food, furniture, hygiene products, etc.
585-237-2600

Medicaid Transportation MAS

Provide transportation to Medicaid recipients for medical appointments/non emergency medical transportation.
1-866-753-4543 press 9
Hours: Monday-Sunday 7am-7pm

Wyoming County Office for the Aging

8 Perry Avenue, Warsaw, NY, 14569
585-786-8833
Hours: Monday-Friday 8am-5pm

To find more mental health programs and services visit our website at www.omh.ny.gov

988 | SUICIDE & CRISIS
LIFELINE



BeWell.ny.gov



Get Connected. Get Help.™